

Automation of 130+ Education Services

Education / Service Digitisation

OVERVIEW

Digitisation of over 130 academic and administrative services including admissions, student transfers, certificate issuance, scholarships, and equivalency approvals. Powered by configurable workflow engines with online submission, real-time status tracking, SLA monitoring, and payment and identity system integration.

PROJECT DETAIL

We have successfully automated over 130 education services, digitising a broad range of academic and administrative processes across national and institutional levels. These services include admissions management, student transfers, equivalency approvals, certificate issuance, licensing, scholarship applications, faculty services, and regulatory compliance submissions.

The platform leverages configurable workflow engines, document management integration, SLA tracking, and automated notifications to ensure structured and timely service delivery. Applicants can submit requests online, upload required documents, track status in real time, and receive digital notifications at every stage.

For administrators, centralised dashboards provide visibility into service volumes, processing times, compliance metrics, and bottlenecks. Integration with identity services, payment gateways, and backend academic systems ensures seamless operations while reducing manual paperwork and operational overhead.

CONCLUSION

The automation of 130+ education services represents a comprehensive national transformation — eliminating manual dependency, accelerating service delivery, and creating a scalable digital foundation for the future of academic administration.